



Introduction to PatientTrak May 2026 Release

Release No. 26.1.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google's Chrome browser is recommended.

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Summary

This release focuses on customization, accessibility, and reliability, with key improvements to:

- Public board flexibility and configuration
- System monitoring and logging accuracy
- User experience across devices and environments

Enhancements & New Features

- **Improved Accessibility for Online Reservations and Kiosk (ADA Updates)**
Updates have been made to the online reservation and kiosk experience to better align with ADA accessibility standards. These improvements help ensure a more inclusive and user-friendly experience for all patients.
- **Date Format Guidance for DOB Entry**
The Date of Birth field in appointment check-in on the kiosk now includes a clear “MM/DD/YYYY” format indicator. This helps reduce input errors and improves the overall check-in experience for patients.
- **Automatic Version Detection & Refresh**
The application can now detect when a new version has been deployed and automatically refresh the screen. This ensures users are always working with the latest updates without requiring manual reloads.
- **Expanded Data Visibility on Public Board**
Additional fields, including miscellaneous fields, alerts and total time, are now available on the public board. This provides staff and patients with more complete information.

- **Customizable Public Board Columns**

Organizations can now configure the public board by:

- Reordering columns
- Showing or hiding specific columns
- Renaming column headers

This allows teams to tailor the board to better match their operational needs and terminology.

- **Customizable Header & Footer on Public Boards**

Organizations can now configure and position header and footer elements on public boards. This includes the ability to display information such as location, board type, and date/time, improving clarity and customization.

Improvements

- **Improved Alert Notification Behavior Across Multiple Screens**

Enhancements have been made to ensure alert sounds behave more consistently when the same board is open on multiple screens. This reduces missed notifications and improves awareness for staff.

Bug Fixes

- **Resolved Alert Chime Issue on Multiple Devices**

Fixed an issue where alert sounds would only play on one device when multiple instances of the board were open.

Alerts now trigger more reliably across environments.

- **Kiosk Offline Logging Improvements**

Fixed excessive or incorrect logging when kiosk mode operates offline, improving performance and ensuring more accurate system diagnostics.