

Introduction to PatientTrak June 2023 Release

Release No. 20230614.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google’s Chrome browser is recommended.

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Fixes

- Fixed an issue with the SAML login process.

Enhancements

- PatientTrak now allows users to send a cancellation message for patients that have cancelled their appointment via the Online Scheduling link.

Cancellation Notification

| | | |
|----------------------------------|---|---|
| Send Text Message Upon Initial ⓘ | <input checked="" type="checkbox"/> Patient | <input type="checkbox"/> Text to Family |
| | <input type="checkbox"/> Doctor | <input type="checkbox"/> Nurse |
| | <input type="checkbox"/> Select... ▼ | <input type="checkbox"/> Select... ▼ |

Message Verbiage for Initial ⓘ

You have just cancelled your appointment with [doctor] for [type].

[patient_first_name] [patient_name_masked] ⓘ [type] [doctor] [nurse]