

Introduction to PatientTrak January 2023 Release

Release No. 20230119.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google’s Chrome browser is recommended.

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Fixes

- Fixed an issue where patients could continue chatting after a user would end the conversation.
- Fixed issue where the Kiosk status was not working with the new Intake Kiosk.
- Fixed an issue where the Conversation Text Messaging icon was not appearing in the Staff Management page.
- Fixed an issue with the One Click messages where the list was not showing after the first patient in the list.
- Kiosk status will now work, even if no questions are defined.
- Fixed an issue with the Intake Kiosk status.
- Fixed multiple UI designs in the Conversational Text Messaging page.

Enhancements

- Enhanced several UI designs for Conversation Text Messaging.
 - Adjusted height of the window panels.
 - Removed the “1” on advanced phone search.
 - Replaced an “X” icon to hide patient cards.
 - Replaced the verbiage in the Advanced Search.
 - Advanced search now requires on two characters.
 - After an Advanced Search, all found cards will be seen.
 - Removed “popup” message to users not engaged with a conversation that the chat is secure/unsecure.
- Conversational Text Messaging in now a Role Based Permission.