

Introduction to PatientTrak October, 2022 Release

Release No. 20221020.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google’s Chrome browser is recommended.

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Fixes

- Fixed an issue that was causing Follow Up Text Messaging to be late.
- Fixed a sorting issue on the Scheduling Page.
- Fixed an issue with Signal R for PatientTrak Conversation Texting. If a system loses connectivity, all messages that were received by the patient will show upon reconnect.
- Made a change to session cookies to be the same on a user's password change.
- Fixed the Appointment Reminder status to not reset if a second Appointment Reminder is sent.
- Fixed an issue to allow adding and deleting new staff.
- Fixed an issue that would not allow a user to switch between Organizations if in an Enterprise setup.

Enhancements

- Appointment Reminders can now be sent up to 60 days prior to an appointment.
- Added new PatientTrak logo to the Tracking Board.
- Added new custom error page redirects (if applicable).
- Updated Signal R logic to attempt to reconnect every 60 seconds upon disconnect.