Introduction to PatientTrak August, 2022 Release

Release No. 20220829.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google's Chrome browser is recommended.
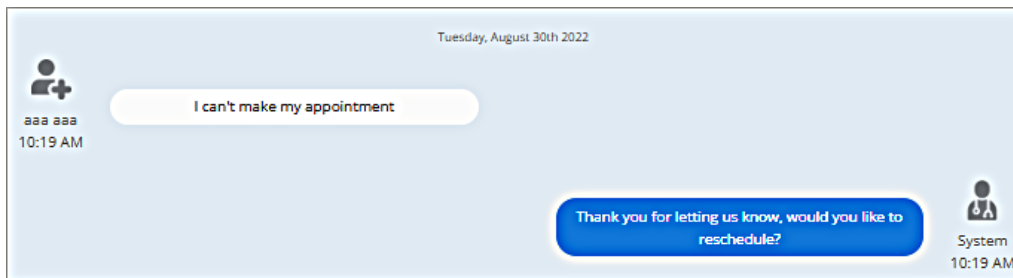
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Enhancements

- Implemented Conversation Text Messaging option into PatientTrak.

PatientTrak now offers Conversation Text Messaging. The Conversation Text Messaging allows users and patients to communicate via text through PatientTrak. Conversation Text Messaging make communicating with patients easier for appointment changes, cancelations and general questions.

Overview

- Conversations are triggered by the patient, after they receive their Appointment Reminder text.
- The patient can then reply to the Appointment Reminder they received and start a conversation if needed.

Contact your PatientTrak Account Manager for more information.