

Introduction to PatientTrak March, 2022 Release

Release No. 20220329.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

The latest version of Google’s Chrome browser is recommended.

Table of Contents

Introduction.....	1
Fixes.....	2
Enhancements	3

Fixes

- Fixed an issue where Appointment Reminders will not longer be sent to patients after they have cancelled their appointments
- Fixed a report issue concerning patient depart dates.
- Fixed an issue with the Estimated Time feature on the kiosks not showing.
- Adjusted a stored procedure which cause deleted patients to still take up appointment slots for Online Reservations.
- Fixed a back-end code concerning deleted patients.

Enhancements

Next In Line Status.

PatientTrak now lets patients who sign in via an Online Reservation to see their place in line for Direct Check in areas.


After a patient makes an Online Reservation for a Direct Check in Area or Room, they will be presented with an option to see their place in line.

NOTE: Direct Check in areas are areas that will automatically place the patient on the Tracking Board in the desired area instead of making an appointment.

Web based example.

Thank you for scheduling your appointment with ABC
Hospital.

Check on your placement online [HERE](#)



Mobile Text example.

Thank you for scheduling
online at ABC Hospital.
Check on your queue position
online using the following link:
[https://pt1test.patienttrak.net
/Web-Check-In](https://pt1test.patienttrak.net/Web-Check-In)

Your Current Position

4

NOTE: There is a built-in auto-refresh feature that will continuously keep the Current Position updated.

In order for this feature to work, the desired Area must have the Enabled Time Related Settings and Que Monitoring checked.

Edit Area/Room

ID: Lobby

Description: Lobby

☒ Enable Time Related Settings

[Defaults](#)
[Activities](#)
[Threshold 1](#)
[Threshold 2](#)
[Time Settings](#)

Online Resv

Configure Online Reservations Settings

Add Patient to ⓘ

Area/Room ▼

Queue Monitoring ⓘ

☒