

Introduction to PatientTrak October 25, 2021 Release

Release No. 20211025.1

This release includes enhancements and fixes to the PatientTrak application. Complete information and procedures for implementing the enhancements are included in the applicable sections of this document.

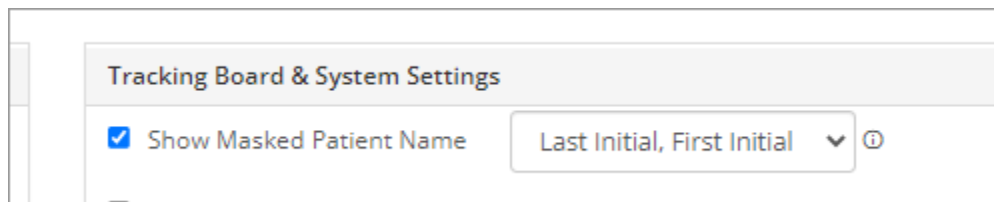
The latest version of Google’s Chrome browser is recommended.

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System Enhancements

Added The Masked Option for Public Screen under Tracking Board and System Settings.



Fixes

D.O.B. Can Be Entered Incorrectly if Not Required.

If the Date of Birth is not required, a user can enter in an invalid Date of Birth (12/22/2033) and the system would save the record successfully, causing an error.

FIXED: An invalid Date of Birth can no longer be entered into a patient's record.

Tracking Board Icon Will Show on The Staff Management Page on Text Message Only Systems.

If a system is dedicated as a Text Only system, when an Administrator navigates to the Staff Management Page, the Tracking Board Icon would appear.

FIXED: When an Administrator navigates to the Staff Management Page, the Tracking Board Icon will no longer appear.

Backend Fixes

Update History on Twilio Send Failure.

If Twilio completely fails to send and does not create a webhook to our server, a status update to flag the message as failed is needed

Update Azure Function for New Message Service.

Azure now implements the Message Service ID instead of the default org phone number to prevent normal day-to-day texts from potentially being flagged as violations.

Add Org Setting for Broadcast Message Service.

A new Message Service ID is now required to be different from the current Message Service ID so there are no chances that the bulk broadcasts do not trigger carrier violations